

## **GO-GO SCOOTER WARRANTY**

### **FIVE-YEAR LIMITED WARRANTY**

For five (5) years from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

Structural frame components, including: Main Frame, Seat Post

### **ONE-YEAR LIMITED WARRANTY**

For one (1) year from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

Electronic components, including: Main frame assemblies, including:

Charger Assembly, Anti-tip forks, Caster forks, Controller, Metal seat framing.

Accessories: Joystick

Other components, including: Brakes (electronic function ONLY), Motor/gearbox assembly, Bearings and bushings, Plastic components, excluding body, Electrical Harness, Foot rigging mounting brackets

### **SIX-MONTH LIMITED WARRANTY**

Battery: The battery is covered by a separate six-month warranty, provided by the battery manufacturer. The batteries are not warranted by Pride.

### **RECONDITIONED UNITS WARRANTY**

All reconditioned units are covered by a six-month warranty from Pride effective from the date of purchase.

## **WARRANTY EXCLUSIONS**

ABS Plastic shrouds and footrests, Motor brushes , Upholstery and seating, Brake pads (wear items), Fuses, Tires and tubes (wear items).

### **Circumstances beyond the control of Pride:**

Labor, service calls, shipping, and other charges incurred for repair of the product, unless specifically authorized by Pride Mobility Products Corporation. Repairs and/or modifications made to any part without specific consent from Pride.

### **Exclusions also include components with damage caused by:**

Contamination

Abuse, misuse, accident, or negligence

Battery fluid spillage or leakage

Commercial use, or use other than normal

Improper operation, maintenance, or storage

NOTE: Gradual deterioration in performance because the battery has been left in a discharged state, left in cold conditions for an extended period of time, or worn out through heavy use is not covered.

## **SERVICE CHECKS AND WARRANTY SERVICE**

Warranty service must be performed by an authorized Pride Provider. Do not return faulty parts to Pride without prior written authorization. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the purchaser. Failure to follow the instructions, warnings, and notes in the owner's manual and those located on your Pride product can result in personal injury or product damage and will void Pride's product warranty. There is no other express warranty.

## **IMPLIED WARRANTIES**

Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one (1) year from the date of purchase and to the extent permitted by law. Any and all implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded. Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages. The above limitation or exclusion may not apply to you. This warranty gives you specific rights, and you may also have other rights which vary from state to state.